

# RESIDENTIAL TERMS AND CONDITIONS

## SPRING/SUMMER/FALL SERVICES

While we make every attempt to perform services at your convenience, weather plays an important role. We thank you in advance for your patience.

We are unable to guarantee exact days or times for services.

- Dog feces must be cleaned up prior to our arrival, if they are not, additional charges will apply to clean up the dog feces or services will not be performed.
- Gates need to be unlocked.
- Sprinkler heads are to be marked for aeration services.

### **Spring Clean Up** (April 1 – May 15)

Booked on a first come, first served basis, we recommend booking early. 1 Bag of Debris Removal is included in the price with additional bags being chargeable.

### **Weekly Lawn Maintenance** (May 15 – October 15)

Grass must not be over 5" in height to start weekly lawn service or an initial 1x Cut will be charged at the man hour rate and full bag charges.

Crews attend your residence not less than 4 days and not more than 10 days between visits.

Grass clippings are mulched unless Full Bag removal is chosen which is chargeable.

No more than 1 weekly service can be skipped or cancelled in a one month period and a minimum of 48 hours notice by either telephone or email must be given. Services cancelled or skipped without proper notice will be chargeable at the regular fee.

### **One-Time (1x) Lawn Service (Cut)**

Charged at a man-hour rate with a minimum of 1 hour.

Full bag removal must be provided and is additional.

Payment for the first hour of service is due upon receipt of the order.

A minimum of 48 hours notice by either telephone or email is required for cancellation. Services cancelled or skipped without proper notice will be chargeable with a 1 hour minimum.

### **4 Application Fertilizer and Weed Control Package** (Guaranteed Program)

This application is applied in the spring, summer, mid-summer and fall; it includes weed control where necessary. This package must be prepaid.

**Bed Maintenance:** One-Time, Weekly, Bi-weekly or Monthly services available. If an estimate is required, the crew will complete one man-hour of bed maintenance of which will be chargeable, if further work is necessary an estimate will be done and no further work will be done until agreed upon. Debris removal is additional.

**Hedge Trimming:** One-Time, Weekly, Bi-weekly or Monthly services available. If an estimate is required, the crew will complete one man-hour of hedge trimming of which will be chargeable, if further work is necessary an estimate will be done and no further work will be done until agreed upon. Debris removal is additional.

### **Fall Clean Up** (October 15 – November 15)

Booked on a first come, first served basis, we recommend booking early. 1 Bag of Debris Removal is included in the price with additional bags being chargeable.

### **Rate Changes:**

All rates are based on square footage and are subject to adjustment should the area be deemed larger than originally quoted.

### **Termination of Services:**

Termination of service requires a minimum of 48 hours advance notice by telephone or email. All services performed or scheduled up to the end of 48 hour termination notice will be due and payable immediately.