



Residential Snow Contract

Terms and Conditions

- * Snow removal services will be performed within 24 hours of the end of a snowfall.
- * KCB Services will carry out snow removal services a maximum of one time every 24 hours during snow events.
- * Snowfalls or ice that has not been cleared prior to commencement of services are subject to hourly man hour charges for initial cleaning.
- * Monthly snow contracts are covered for unlimited (one per 24 hours) snow removal within the contract period during snow events.
- * Customers must call 1-587-755-6000 if additional services are required for ice due to blowing snow and melting/refreezing conditions. Additional charges may apply.
- * Snow removal commences with snowfalls which include all snow of trace accumulations or more.
- * Please note that services will not be performed on Christmas Day (December 25) or New Years Day (January 1).
- * Termination of any services requires a minimum of 48 hours advance notice (either by telephone, fax, or email). As snow services are provided as a monthly contract, charges will incur for the entire month of cancellation.
- * All services performed or scheduled up to the end of termination notice will be invoiced and due immediately at the termination date.
- * KCB Services has the right to adjust the price at anytime; the customer will be notified of the change before services are performed.
- * There will be a 30% surcharge applied to snow removal over the first 5" of snow during a snow event of all snow clearing. (Monthly Price/4 x 30% = Surcharge Rate).
- * If Ice Melt has not been selected, KCB Services assumes no liability for slip & falls and the property will not be covered under the contractor's insurance.
- * April and October monthly charges are ½ the regular monthly rate, unless the contract has been set up for a full month in April.
- * Monthly services commencing the 15th or later of the current month will be charged ½ the regular monthly rate for that month.

* A late payment fee of 2% per month, 24% per annum will be charged on all past due amounts.

* Invoices are deemed correct and non-negotiable after 10 days from invoice date.